

User Guide

Water Purifier



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Model Number:

➤ FTP-C01

*Styles may vary.



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Introduction

A premium water purifier is an excellent choice for your wellness, offering safe and high-quality hydration. The machine uses a multi-stage filtration process to purify water while enhancing its taste, motivating you to stay hydrated and healthy day-to-day.

A water purifier is designed to support your body by stripping away impurities, heavy metals, and odors from the water you drink. It delivers fresh, safe hydration, with the added benefit of chilling or heating your water through a dual-tank system - simply select your temperature and glass size. Each pour finishes by passing the water through a final remineralisation stage, before serving your drink hands-free.

A Water Purifier can be used for:

- › Chilled Drinking Water (5°C)
- › Room Temp Drinking Water (25°C)
- › Heating milk (using 45°C water)
- › Making Coffee / Tea (Using 85°C water)
- › Making and heating food (Using 95°C water)
- › Domestic Use
- › Commercial / Company Use (e.g., in a workplace kitchen)

Product Information

Package Contents



Parameter	Value
Power Supply	230V (~50Hz)
Nominal Power	2200W
Cold Water Tank Size	1.5L
Temperatures	5 / 25 / 45 / 85 / 95°C
Cold Water Volumes (Output)	250 / 400 / 800ml
Hot Water Volumes (Output)	150 / 250 / 500ml
Filter	PAC, RO (UF)
Filtration Accuracy	0.0001 Microns
Refrigerant	R600a

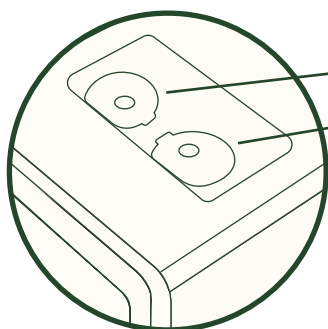


Product Information

Filter Specifications

	Lifespan	Function
PAC Filter	6–12 months	Removes solid impurities (such as silt, rust, and insects), residual chlorine, pesticide residues, and organic matter. Effectively eliminates discoloration and odors.
UF Filter	12–24 months	Intercepts bacteria (including e. Coli) and colloids, significantly reducing water turbidity.
RO Filter	24–36 months	Rejects bacteria and heavy metals with an ultra-fine theoretical filtration degree of 0.001 to 0.0001 microns.

Initial System Priming: Before first use, prime your filters by disconnecting the water hose of the final filter and flushing water through the entire system for a continuous 5 minutes.



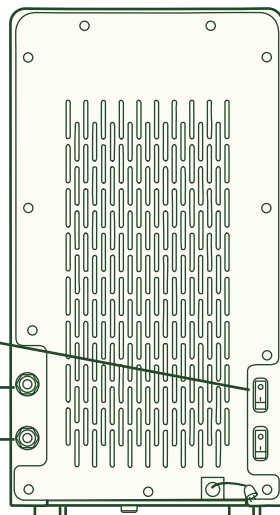
PAC Filter (left)

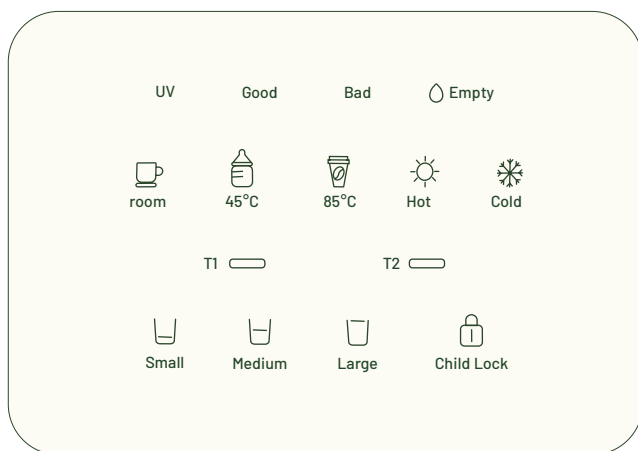
RO Filter (right)

Cooling Switch

Water Inlet

Waste Water





CONTROL PANEL FUNCTIONS

Child Lock: Enabled by default. The panel automatically locks 3 seconds after powering on, 15 seconds after dispensing water, or after 15 seconds of inactivity. When locked, only the [Child Lock] icon illuminates and all other buttons are disabled. You can also short-press the button to activate the lock manually.

Temperature Selection: Short-press [room], [45°C], [85°C], [Hot], or [Cold] to set your target temperature. The selected icon will flash, while the others remain solid.

Water Volume & Dispensing: Short-press [150/250mL], [250/400mL], or [500/800mL] to begin dispensing (Hot/Cold respectively). The selected volume icon will flash during operation and return to a solid light when finished.

Note: Press any volume button while water is dispensing to stop the flow immediately.



INDICATOR LIGHTS

Filter Life (T1 & T2):

White: Filter is functioning normally.

Red: Filter has expired and requires replacement.

To Reset: After installing a new filter, press and hold the corresponding [T1] or [T2] button for 6 seconds. A long beep will sound, and the indicator will turn white.

Water Quality:

[Good]: The water's TDS (Total Dissolved Solids) value is below 100ppm.

[Bad]: The water's TDS value is 100ppm or higher.

UV: Illuminates when the UV purification system is actively running.

Empty: Illuminates when the machine is out of water.

UV Lamp Operation:

When powered on, the UV lamp operates for 20 minutes, then turns off for 40 minutes, cycling continuously.

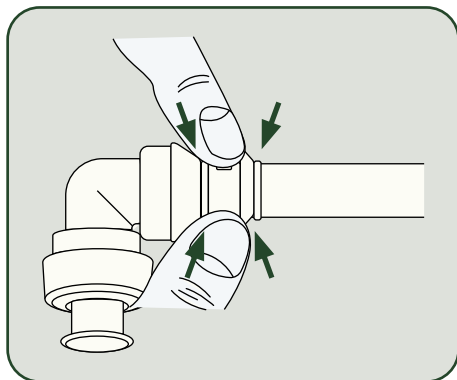
When the UV lamp is operating, the UV icon is illuminated.

When the UV lamp is off, the UV icon is extinguished.

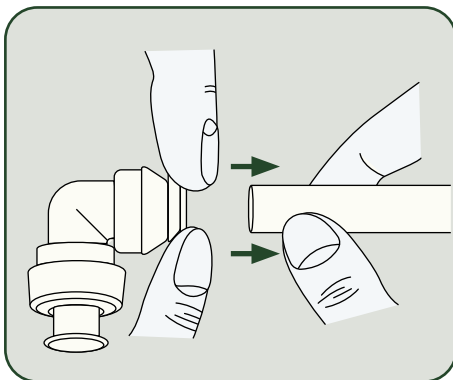
Note: The UV lamp operates automatically and requires no manual operation.



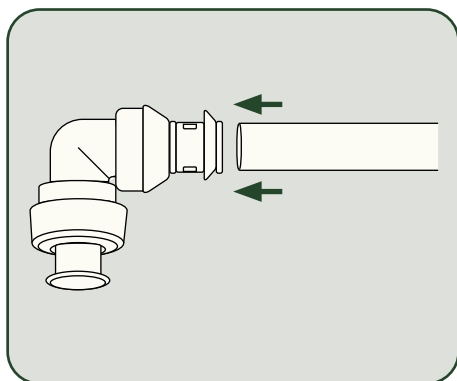
Step 1.



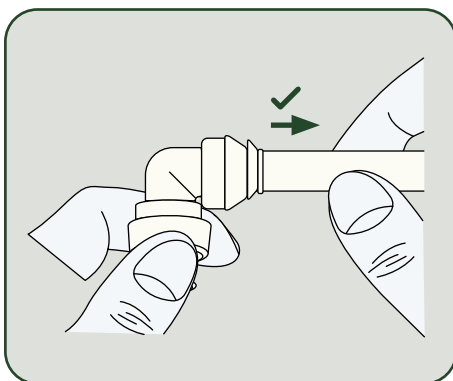
Step 2.



Step 3.



Step 4.





Product Information

Troubleshooting

Issue	Cause	Solution
Unusual sounds	The unit is improperly positioned or is making contact with adjacent objects	Anchor the purifier on a hard, level surface and ensure complete clearance from surrounding items.
Leakage	The hose connection has lost tension and become loose	Reconnect the hose so that it is tight and secure.
Stale Taste	The filter has exceeded its operational lifespan, or the internal water tank requires sanitisation	Replace the expired filters, thoroughly clean the water tank, or perform a complete system reset by doing both.
Chilled output is underperforming (too warm)	Inadequate rear ventilation, excessively warm source water, or high thermostat setting	Maintain a minimum 15 cm clearance from surrounding walls to ensure proper airflow, verify the supplied water is below 30°C, lower your thermostat setting.
Inefficiency	Loose hose connections or exhausted filter components	Reconnect the hose and replace the necessary filters to restore full output capacity.
Ice particles in output	Low thermostat setting	Adjust the thermostat setting to a higher temperature.



Temperature: The high-performance heating element brings water to peak temperatures of approximately 100°C. Please operate this feature with careful attention, as contact can cause severe burns.



Preventing Damage: To prevent unexpected leaks or permanent damage to the machine's framework, do not disassemble any internal spare parts. Whenever you need to move, assemble, or disassemble the unit, handle the equipment carefully to maintain its precise calibration.

Extended Rest Periods: If your water machine will be left unused for a long time period, give it a proper cooldown by turning off the piping water ball valve, cutting off the power supply, and thoroughly cleaning the system.

Manual Flush: Short press (<2 seconds) [T1 Key] or [T2 Key] to initiate a 60-second flush, after which the machine returns to its current state. If [T1 Key] or [T2 Key] is pressed again within 60 seconds, the flush will stop and the machine will return to its current state. If [T1 Key] or [T2 Key] is pressed during an automatic system flush, the flush will stop and the machine will return to its current state.



Safety Information

CAUTIONS

DO'S

- › Use a fused UK 3-pin plug connected to a properly earthed 3-prong grounding socket with residual current (RCD/creepage) protection.
- › Place the appliance on a stable, level, and dry surface, away from direct sunlight.
- › Maintain a rear clearance of at least 20cm from the wall to ensure adequate ventilation.
- › Verify that water runs out from all faucets before plugging in the power cord or turning on the switches, to prevent damage to the internal heating elements.
- › Turn off the switches, remove the plug from the socket, and drain all remaining water through the drainage outlet if the machine will not be used for an extended period.
- › Contact the manufacturer, an authorised service agent, or a qualified professional to replace a damaged power supply cord immediately.
- › Replace the water filters every six months and flush the system regularly to prevent the growth of harmful microorganisms.
- › Ensure children aged 8 and older, or vulnerable individuals, are properly supervised and instructed on safe usage.
- › Dispose of the appliance in accordance with UK WEEE regulations by taking it to a designated local recycling facility.

DON'TS

- › Do not turn the machine on or off by inserting or pulling the plug from the socket.
- › Do not use extension leads to increase the length of the power supply cord, as this can cause overloading and poses a fire hazard.
- › Do not clean the machine with organic liquids, and strictly avoid splashing water directly onto the unit or its electrical components.
- › Do not place the machine on paper, foam, or rugs, as these materials can absorb water and cause electrical creepage.
- › Do not place flammable items beside the machine.
- › Do not use or store this appliance in highly humid environments or in the immediate surroundings of a bath, shower, or swimming pool.
- › Do not allow children under 8 years of age to operate the appliance, and never permit children to play with the unit.



GUARANTEE

Your product carries a minimum 12 month guarantee from the date that the original purchaser receives it. If your product fails to operate to its specification due to faulty workmanship or materials during the guarantee period, we will either repair or replace the product. We will use our discretion to determine whether to offer a repair or provide a replacement. The product will not be covered by the guarantee if it has been misused, transformed, modified or altered in any way.

If your product fails within the guarantee period please ensure that you have all necessary documentation available including proof of purchase (receipt or invoice with serial number, location and date of purchase) in addition to all original undamaged packaging and leaflets etc. It is strongly recommended that you inspect your product carefully before it is used or installed. For full details of your product you should refer to the instruction manual which accompanies the product. You are strongly advised to read this manual carefully in its entirety and to retain it for future reference.

This product guarantee does not affect your statutory rights.



metawellness.co.uk



Fired Up Corporation Ltd.
HD1 3LF, UK

Fired Up Corporation (Ireland) Ltd.
71, D02 P593, Dublin

